



Call or text: 706-886-2908

Email: [info@thewrightcu.org](mailto:info@thewrightcu.org)

24/7- Online Banking: [www.thewrightcu.org](http://www.thewrightcu.org)

24/7- Automated Teller: 706-886-2918

24/7- ATM @ 286 N. Broad St. Toccoa, GA 30577

## Still focused on serving you

March 21, 2020

Dear member,

### **We are here to help you**

The leaders of The Wright Credit Union continue to monitor the latest updates regarding coronavirus disease (COVID-19). We want to reassure you that we're here to help with any financial services you need during these difficult times. You can count on The Wright Credit Union to be there.

### **Access to your money**

The safest and easiest way to access your money 24 hours a day during this outbreak is through our online banking services. If you do not have it on your mobile devices, now is a good time to add our responsive website. If you need to sign up or need help getting started, feel free to call the office. We are adding additional digital products, like electronic signatures, to ensure that you are still able to adhere to the recommended social distancing guidelines. In order to receive important updates, please make sure that your contact information is current.

Effective March 23, 2020, we will be open for drive-thru only until further notice. Please call ahead if you feel your request cannot be handled through the drive thru. Our dedicated staff stands ready to help with any needs, and will accommodate your request as quick, and as safe as possible. While our lobby is now closed, we encourage you to use the drive through or ATM. Our branch is being fully sanitized, including the drive thru and ATM, and we are following the latest public health protocols and directives to keep our employees and members safe.

If you've been financially impacted by this pandemic, our staff is prepared to discuss your options and help guide you through these uncertain times. Now, more than ever, we are here to support members like you.

## **Your money is safe and insured**

There are a lot of things to worry about these days, but the safety of your money in your credit union isn't one of them. Your money is safe, and your accounts are fully insured by the National Credit Union Share Insurance Fund (NCUSIF) up to \$250,000. There is no risk to keeping money in your account, but there are countless risks to holding cash.

## **Protect yourself from cyber scams**

It is important to note that if we reach out to you, *we will NEVER ask for confidential information such as your name, password, personal identification number (PIN) or other account information.* You can review the Federal Trade Commission's advice for consumers to protect yourself from scams.

## **Promoting health and safety**

We at The Wright Credit Union are proud to be a part of your lives and are honored by the trust you place in us. We are not only thinking about your financial security, but your health as well. We are working diligently to ensure we are utilizing the best health practices during this pandemic and staying up to date on the latest protocols and recommendations from public health authorities. Our number one priority is protecting the health and safety of our employees who are here to serve you.

## **We're here if you need any additional assistance**

Health professionals say if you must leave your house use an abundance of caution and minimize social interactions. If you want to learn more about COVID-19, visit the CDC's resource center or our state health department website. Please take care of yourself and those around you and do not hesitate to contact us for any assistance.

Sincerely,

A handwritten signature in black ink that reads "Alaina LaCount". The signature is written in a cursive, flowing style.

Alaina LaCount  
President/CEO